

Handling digital payments

COMMERCIAL
PASSENGER
VEHICLES
VICTORIA

Step 1

Present the EFTPOS machine to the customer for payment.



Step 2

Make sure the customer can see the total amount clearly without touching the machine.



Step 3

Ask the passenger to tap/swipe their card, so that you don't have to touch the card.



Step 4

If you handled the card or receipt, sanitise your hands.



Step 5

Clean the terminal with an appropriate disinfectant or detergent.

**Help reduce the risk of spreading coronavirus (COVID-19).
Keep your hands and payment machines clean at all times.**

For guidance on how to clean frequently touched surfaces, visit <https://bit.ly/2wh9lbl>